

DHL Express awarded most Top Employer certifications

DHL Express has been recognised as a Top Employer in Africa for the fifth consecutive year, at the Top Employer Africa 2019 certification ceremony, which recently took place at the Sandton Convention Centre in Johannesburg.

To be certified as a Top Employer in Africa, a company needs to operate in four or more countries and have exceptional employee conditions. The Top Employers Institute conducts comprehensive and independent research by getting employees in the relevant companies to complete an HR best practice survey.



DHL Express representatives showcase some of their awards during the event.

Hennie Heymans, CEO, DHL Express sub-Saharan Africa said that receiving this recognition from the Top Employers Institute for the fifth consecutive year is a huge honour.

“At DHL Express we value our employees and constantly strive to ensure they know how much their work matters. We also want them to feel proud to be part of the global DHL team. We couldn’t be happier to have that fact affirmed by the Top Employers Institute.”

DHL received 22 certifications in 21 countries across sub-Saharan Africa this year, including the coveted Intercontinental Award for having the most Top Employer certifications in the continent.

Countries for which certifications were received include Angola, Botswana, Cameroon, Cote d'Ivoire, Democratic Republic of Congo, Ethiopia, Gambia, Ghana, Kenya, Madagascar, Mauritius, Mozambique, Morocco, Namibia, Nigeria, Senegal, South Africa, Tanzania, Uganda, Zambia and Zimbabwe.

“We attribute this notable achievement to our customer-centric culture adopted across the entire organisation, this is without a doubt central to our success. Effective employee engagement programs are integral to maintaining this culture across the globe as it is the people within our business that ensure this culture carries across to our customers,” said Heymans.

“Our focus areas remain entrenched in employee motivation and development as this approach has proven to be beneficial to both us and our employees. We operate in a high-performance environment and we encourage this culture among our teams as it promotes and drives leadership diversity.”

According to Heymans, DHL's use of employee initiatives and programs, including the company's Certified International Specialist (CIS) cultural change program has helped to unlock the potential of the company's employees across sub-Saharan Africa.

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