iPhone mess: software glitch and phones bend

WASHINGTON, USA: Apple released and then abruptly pulled back an update for the iOS software used on the iPhone after users complained of bugs, including one that disabled cellular service.

iPhones have a tendency to bend when carried in the back pocket say users. Apple says it is investigating the problem along with a bug in iOS 8 that disconnected the phones after a software update. Image: PhoneArena

The apparently botched update came after a rash of complaints posted on social media about the reportedly fragile body on some of the large-screen iPhones which went on sale last week.

Apple released a tweak to its iOS 8 operating system, called iOS 8.0.1, but then pulled the software after complaints that the update disabled cellular service and Apple's touch-identification system.

Apple did not respond to any AFP queries. But in a statement to the news website TechCrunch, Apple said: "We have received reports of an issue with the iOS 8.0.1 update. We are actively investigating these reports and will provide information as quickly as we can. In the meantime we have pulled back the iOS 8.0.1 update."

The news caused further embarrassment to Apple after some users posted comments about the bodies of the iPhone 6 and iPhone 6 Plus bending after being carried in trouser pockets.

On the MacRumors forum of Apple users, one iPhone buyer noted that, after carrying the handset in a front pocket for 18 hours, "I saw the reflection of the window in the iPhones slightly distorted."

The user posted a picture of the bent iPhone, and dozens posted similar complaints on Twitter.

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Source: AFP via I-Net Bridge

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