

A graphic of a world map composed of various social media icons like hearts, thumbs up, speech bubbles, and mobile phones, with the text "SOCIAL MEDIA" in large bold letters across the center.

"I am pleased that the enforcement of EU rules to protect consumers by national authorities is bearing fruit, as some

companies are now making their platforms safer for consumers; however, it is unacceptable that this is still not complete and it is taking so much time," said Vera Jourova, European commissioner for justice, consumers and gender equality.

The European Union's demands to the US internet giants were made in November 2016 following numerous complaints by consumers in Europe about being hit with fraud and scams when using their websites.

There were also concerns by consumer protection authorities about requesting the removal of illegal content.

The Commission said unlike Google, Facebook and Twitter have not set up deadlines to deal with the requests of national authorities.

"We need a 'New Deal for Consumers': EU consumer rules should be respected and if companies don't comply, they should face sanctions," Jourova said.

*Source: AFP*

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