

Uber Eats now offers medicine deliveries in SA

Uber Eats has partnered with Medicare to provide users with access to over-the-counter medication for delivery through the Uber Eats app.



Delivery fee

This restaurant is a bit far away, so the delivery fee is R12

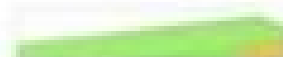
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Menu



Picked for you

Ramona Assorted



53 6th Avenue

Now



Pick-up

Sort

Price range

Self Medication, now on Uber Eats

Only from Medicare Pharmacy.
R50 off your order*



See details →



Pick-up



Essentials



Deals



Alcohol



F



Heads up! Fees were adjusted so nearby restaurants cost less

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Orders



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Eats Pass

With various convenience goods already sold by Medicare via the Uber Eats marketplace, the extended partnership will allow users to add over-the-counter schedule 1 and 2 medication - like Genpayne, ACC200 or Corenza C - directly into their basket for convenient delivery.

The move increases access to medication to those who need it most, without the risk that comes with leaving the safety of their homes.

“We strongly believe in reinventing pharmacy, and thanks to this partnership with Uber Eats this is made possible. Getting the medication South Africans need, when they need it, without the risk of leaving their home is just the beginning as we continue to explore how best we can bring access, convenience and reliability in our everyday needs.” says Tim Knapp, CEO at Medicare.

This partnership requires no physical contact with an attending pharmacist, however, should a user need further assistance with the available medication, a pharmacist is a telephone call away. Before any order is prepped and dispatched, the user will need to provide personal details including their full name, address and contact number as required by law. Upon delivery, the individual accepting the medication will need to provide a form of identification.

The partnership will utilise Medicare’s network of pharmacies across Johannesburg and Cape Town, to fulfil the orders. The visible locations will appear inside the Uber Eats app behind the pharmacy banner, or accessible by searching for “Medicare”.



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Rael Levitt 18 Sep 2020



Expanding beyond food deliveries

“Seeing how quickly locals adopted an online platform allowed us the opportunity to significantly scale our offerings to cater for more than just food, moving to just about anything that one might need to live comfortably at home,” says Shane Austin, general manager of Uber Eats in sub-Saharan Africa.

Several new categories outside of just food delivery are now available in the newly launched easy-to-find shortcuts, including cuisines and new merchants. Shortcuts give users instant access to their favourite cuisines and new merchants like grocery stores, butchers, retailers like Game and Exclusive Books, pet supply stores such as Absolute Pets, and more.

With more at-home deliveries for everyday essentials, Uber Eats emphasised its efforts in growing the number and diversity of grocery, retail and convenience merchants available via the app.



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Ross Jenvey 22 Sep 2020



During October, Uber Eats says it will continue to roll out new and enhanced app features, including updated tailored recommendations.

Austin explains, “The more you order, the more tailored our recommendations, so you’ll spend less time choosing and more time eating. When you’re looking to discover a new favourite, you’ll see curated picks for you, like Hidden Gems in your neighbourhood, and Family Favourites with food bundles to feed the entire crew.”

Group ordering is also set to be inaugurated later this month, which will allow users to order from multiple restaurants in one single order.

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